

Optalis Limited

9 Allenby Road

Inspection report

9 Allenby Road
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10 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

9 Allenby Road is a residential care home providing personal and nursing care for up to 4 people with learning disabilities. It provides respite care (short breaks) in one adapted building.

We found the following examples of good practice.

The service had signage outside the front door to alert visitors to restrictions on entering the building and the infection control measures they would need to take. Staff checked the temperature of all persons who entered the building and kept a record of these. Sanitising hand gel and disposable face masks were provided. A one-way system had been marked out around the premises to adhere to social distancing advice. There were 2m demarcation lines applied on the floor at an area where several rooms met, to remind people to stay in a particular zone until it was safe to move forward.

Personal protective equipment (PPE) was available in each person's bedroom. Staff wore appropriate items of PPE when they assisted people with personal care and wore face masks at all times. The home had a good supply of all the items they needed.

Risks to staff had been assessed, taking into account health conditions and high risks associated with people from black, Asian and other ethnic minority backgrounds. None of the staff team needed to be off work for shielding reasons.

The premises were kept clean by staff. Surfaces were disinfected regularly and wiped down. A deep clean took place at night. People's laundry was washed and stored separately to prevent cross-infection.

Staff and people who used the service were tested for Covid-19; latest swabs showed everyone tested negative.

Adjustments had been made to staff handovers and staff meetings. These were now held outside so staff could keep appropriate distance from each other. People who used the service could maintain distance from each other using different rooms for individual activities. There were also areas of the garden where people could maintain social distancing.

There was a detailed infection prevention and control policy in place which had been updated to take into account the risks from Covid-19. An infection control audit was carried out the day after our visit. This confirmed safe practices were in place. It was illustrated with photographs throughout to show the clean and tidy condition of the premises and the signage that had been put in place, as examples.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service had ensured safe infection prevention and control measures were in place.

Inspected but not rated

9 Allenby Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 10 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.