

Methodist Homes

Oak Manor

Inspection report

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Shefford
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Date of inspection visit:
12 April 2021

Date of publication:
22 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Oak Manor is a 'care home' providing accommodation and personal care for up to 64 people. At the time of our inspection there were 61 people using the service.

We found the following examples of good practice.

The provider had a process in place to support safe admissions to the home. A leaflet had been created relating to the admission process which was shared with people and their families.

Training had been provided to staff at the start of the pandemic on how to wear, put on and take off personal protective equipment (PPE). Additional hand washing and hygiene training had been completed with staff during the pandemic and competency checks had been undertaken by the registered manager to monitor safe practice.

The provider had completed risk assessments to identify those who were at high risk and vulnerable. Where required additional measures had been implemented to mitigate risk and the impact of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oak Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 April 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.