

Mr & Mrs M Bourke

Glasson House

Inspection report

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14 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Glasson House is a care home providing accommodation for up to six people living with mental health needs. At the time of inspection there were four people living at the service.

We found the following examples of good practice.

Staff asked visitors to the service to have their temperature taken on arrival and provided facilities for handwashing. Clear instructions were displayed regarding handwashing and putting on personal protective equipment (PPE).

Staff had been trained in infection prevention and control and further training was planned for the day following the inspection.

The service had a detailed cleaning regime which the dedicated cleaner followed. This helped reduce the risk of infection. In addition, all staff cleaned contact points such as railings and handles at regular intervals.

The management team were up to date with latest guidance and ensured staff were also aware through meetings and handovers.

The service participated in a weekly testing programme for staff and monthly testing for people using the service.

Changes were made to the layout of the lounge and two meal time sittings were introduced to allow social distancing in communal areas. However the layout of the building, particularly the hallways made social distancing in these areas difficult.

We were somewhat assured that the service had an infection control policy. However this was a general policy and not specific to the service. Risks relating to the layout of the building and risks to staff of black and minority ethnic backgrounds had not been assessed. The management team said they would address this following the inspection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Glasson House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections..
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.