

Wentworth House Care Services Ltd

Wentworth House

Inspection report

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Date of inspection visit:
22 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Wentworth House is registered to provide personal care and accommodation for up to 25 adults. The home is situated in a residential area of Swinton, Salford. It specialises in care for older people and people living with dementia. At the time of the inspection there were 24 people living at the home.

We found the following examples of good practice.

Robust processes were in place to ensure professional visitors to the home did not spread or catch COVID-19. All visitors were required to complete a lateral flow test and have their temperature taken, before putting on PPE. Although the home was closed for general visiting, a letter had been sent to relatives, which clearly explained the process when accessing the home to visit relatives receiving end of life care. This ensured relatives knew what was expected to keep them and others safe.

Other than social distancing and changes to visiting processes, the home had kept things as normal as possible, including completion of a daily activities programme. This had helped people living at the home to cope with reduced family contact. However, contact with families had been maintained as much as possible via window visits, phone and video calls.

The home had specific admission criteria for use during the pandemic, which included people having to isolate for 14 days upon admission. However, they had been flexible in finding a safe way for a person who was unable to isolate to be admitted for the specialist support they required, whilst ensuring the rest of the people living at the home remained safe.

The home had detailed plans in place regarding isolation, zoning and cohorting, however as they had not experienced any cases of COVID-19 to date, these had not been required. The home had been proactive in working closely with the local authority, to ensure they were ready to deal with any outbreaks.

Premises were clean throughout. The cleaning schedule had been amended to include additional cleaning of frequent touch points. To support cleanliness and infection control, night staff completed deep cleans of areas difficult to do during the day, such as lounges and dining rooms.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wentworth House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.