

Grenham Bay Care Limited

Grenham Bay Court

Inspection report

Cliff Road
Birchington
Kent
CT7 9JX

Tel: 01843841008

Date of inspection visit:
26 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Grenham Bay Court is a residential care home registered to provide accommodation and personal care for 36 older people. There were 29 people living in the home at the time of our inspection visit.

We found the following examples of good practice:

Procedures were in place to minimise the risk of infection from people visiting the home. Visitors were required to book in advance and the provider had installed a hand washing station at the entrance and at other points throughout the home. They also provided personal protective equipment (PPE), hand sanitiser and took visitors temperatures.

People were supported to communicate with friends and family using technology. A tablet was also used for people and staff to communicate with healthcare professionals. These measures reduced visits to the home, minimising the risk of infection transmission.

PPE was being used effectively by staff to protect people. Staff had received training in handwashing and the safe use of PPE. We saw staff wearing PPE correctly during the inspection. The registered manager also performed spot checks to check on staff practice, they told us this was done to keep people safe.

A senior member of staff was responsible for co-ordinating testing within the home. They ensured that staff and people living at the home were regularly tested. The staff member told us that they were able to support people with dementia by being flexible with the timing of tests.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Grenham Bay Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 26 November 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.