

The Disabilities Trust

Fen House

Inspection report

143 Lynn Road
Ely
Cambridgeshire
CB6 1SD

Tel: 01353667340
Website: www.thedtgroup.org

Date of inspection visit:
11 February 2021

Date of publication:
23 February 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Fen House is a residential rehabilitation service. It provides accommodation, personal care and treatment of disease, disorder and injury for up to 25 people who have experienced an acquired brain injury. On the day of our inspection there were 19 people at the service.

We found the following examples of good practice.

There was an area outside (gazebo) where visitors visited people by appointment. Visitors were expected to wear Personal Protective Equipment (PPE) and this would be made available. There were gaps between each visit to prevent people encountering other visitors, staff or people from the home.

On arrival into the building, external visitors including a health or social care visitor were asked to wait to enter and complete a series of checks in line with government guidelines.

Pictorial and large type easy read posters were on display to prompt people/staff on social distancing, COVID-19, handwashing etc.

Group activities such as mealtimes, physio sessions and arts and crafts had been organised into smaller groups and staggered to promote social distancing.

People were asked to isolate in their rooms for fourteen days if they had been recently admitted into the home. Rooms for new admissions had been zoned into one corridor to reduce the risk of any potential spread of infection. The Registered Manager told us the building could be zoned into different areas should an outbreak occur, and these plans had already been considered should the need occur.

Staff were asked to socially distance when on their break. Staff changed into their work clothes and put on their PPE before starting work.

There was an infection control champion within the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fen House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. A staff member was working at two care services. The registered manager told us this had been risk assessed.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.