

Swavesey Surgery

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out a desk based review for Swavesey Surgery on 24 May 2016. This was to follow up on actions we asked the provider to take after our announced comprehensive inspection on 29 April 2015. During the inspection in April 2015, we identified that the provider had to make improvements to the security of medicines and blank prescription forms. The provider wrote to tell us about the actions they had implemented in order to comply with Regulation 12: safe care and treatment. Our key findings were as follows:

- The practice had a system for secure management of blank prescription forms in line with NHS guidance.
- The practice had made improvements to overall security in the premises, including access to medicines.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

We found that improvements had been made following our previous inspection. Blank prescription forms were stored securely and logged for use and allocation. Additionally, improved arrangements for the security of medicines had been implemented.

Good



Swavesey Surgery

Detailed findings

Our inspection team

Our inspection team was led by:

This desk-based review was completed by a CQC Inspector.

Why we carried out this inspection

We carried out a comprehensive inspection of this service under Section 60 of the Health and Social Care Act 2008 on 6 October 2015, as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014. A breach of legal

requirements was found. Patients were not protected against the risks associated with the security of prescription pads. This was in breach of Regulation 12(1) (2) (g) of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014, in relation with the proper and safe management of medicines.

As a result we undertook a focused inspection on 24 May 2016 to follow up on whether action had been taken to deal with the breach

How we carried out this inspection

We reviewed the information received from the practice, spoke with the practice manager and requested some additional information from the practice. We carried out a desk-based review on 24 May 2016.

Are services safe?

Our findings

The practice had made improvements following our findings at inspection on 29 April 2015:

- The practice had systems and processes in place to help keep people safe, which included the secure storage of blank prescription pads. There was a system in place to monitor and track their use and they were handled in accordance with national guidance.
- The security of medicines had improved by the installation of new locks on rooms where medicines were kept.