

Bank House Care Homes Limited

Ashcroft Care Home

Inspection report

Langton Road
Sutton-in-Ashfield
Mansfield
Nottinghamshire
NG17 1ER

Tel: 01623444780

Date of inspection visit:
10 November 2020

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09 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashcroft Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. The service provides 53 places for residential and nursing care for older people and people with dementia. There were 49 persons in the home at the time of our inspection.

We found the following examples of good practice.

The provider had arrangements in place to ensure people and staff were tested for COVID-19 in accordance with current government guidance. Risk assessments were carried out with people and staff to ensure they could safely live and work at the service.

The provider had contingency plans for staffing in the event of an infection outbreak. This included using their own bank staff who worked exclusively in Ashcroft Care Home.

The service has three floors. The registered manager split the staff team in three – one team on each floor for each shift. This reduced the risk of staff moving between different areas of the home and reduced the risk of any infection spreading.

The provider had ensured people were able to maintain contact with relatives during restrictions on visitors. The provider was planning how to arrange safe visiting during the winter in accordance with current government guidance.

There were restrictions on visiting the service. There was a clear system for visitors in place to ensure they followed the current guidance on the use of personal protective equipment (PPE) and social distancing. All visitors were screened for symptoms of respiratory or other infections before being allowed to enter the home.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ashcroft Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. We also received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources in relation to guidance on infection prevention and control regarding the use of PPE that meets current standards.