

Holmleigh Care Homes Limited

Southfields Residential Care

Inspection report

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Ratings

Overall rating for this service

Good



Is the service safe?

Good



Overall summary

We carried out an unannounced comprehensive inspection of this service on 16 and 17 October 2014. A breach of the legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet the legal requirements in relation to Regulation 12, Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in

relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Southfields Residential Care on our website at www.cqc.org.uk.

We undertook an unannounced focused inspection on 5 January 2015. We found the wet rooms and connecting corridor had been completely refurbished and people's shower equipment had been replaced. The wet rooms and equipment could now be effectively cleaned which protected people from the risk of infection. The service now met the legal requirements relating to cleanliness and infection control.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This service was now safe. We found action had been taken to protect people from the risk of infection. The wet rooms and connecting corridor had been refurbished and updated. People's shower equipment had been replaced. The wet rooms and shower equipment could be effectively cleaned and maintained.

Due to the significant improvements made to the wet rooms we have revised the ratings for this key question from 'Requires Improvement' to 'Good'.

Good



Southfields Residential Care

Detailed findings

Background to this inspection

We undertook an unannounced inspection on 5 January 2015. This inspection was done to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection on 16 and 17 October 2014 had been made. We inspected the service against one of the five key questions we ask about the service; Is the service safe? This was because the service was not meeting some relevant legal requirements under this question.

The inspection was carried out by one inspector. We looked at the refurbished wet rooms and at other areas of the home which had been redecorated and updated. We spoke with three people who lived in the home and two members of staff. The registered manager was not available during our inspection, so we spoke with the deputy manager who was in charge of the service and assisted us with the inspection. We also looked at staff training records and documents relating to the monitoring and cleaning of the home.

Is the service safe?

Our findings

At our inspection on 16 & 17 October 2015, we found that people were at risk of infection as two adjacent wet rooms had not been maintained to an appropriate standard to prevent and control infections. During our inspection on 5 January 2015, we found people were protected from the risk of infection as the wet rooms were now clean and safe. People told us they liked their new wet rooms. One person said, “Yes, it’s good. I like it.” Another person smiled and put their thumbs up. Staff told us “Its fab. It’s so much better and nicer for people to shower in.”

The wet rooms had been completely refurbished. The door frames, drainage and ventilation had been improved and the shower area had been sealed with a waterproof material. The wet rooms had also been de-cluttered to allow effective cleaning to occur. The connecting corridor

had been re-floored and painted. The provider had made further improvements to the home since our last visit. For example the entrance hall had been re-carpeted and the doorways and wood work on the ground floor had been repainted.

We were told that a maintenance programme was in place and staff were encouraged to report any maintenance concerns. The progress of the maintenance programme was reviewed every week by the registered manager. Cleaning schedules showed the wet rooms were cleaned daily. The infection control audit had been updated to reflect and monitor the changes in the wet rooms.

Staff training records showed us that all staff had received training in infection control. We observed staff taking steps to reduce the risk of cross infection by wearing protective gloves and aprons and washing their hands.