

Mr David Krishnalall Jangali

# Priory Lodge

## Inspection report

62 Priory Street  
Colchester  
Essex  
CO1 2QE

Tel: 01206797243  
Website: [www.priorylodge.org.uk](http://www.priorylodge.org.uk)

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17 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Priory Lodge provides accommodation and personal care for up to 19 people. The service accommodates adults and people aged over 65 who have a variety of long standing mental health conditions.

We found the following examples of good practice.

The registered manager had followed guidance on infection control procedures to safely support people living at the service during and after the pandemic. Priory Lodge accommodates people who are clinically vulnerable. Measures were in place to keep them safe and protect them from acquiring infections. This included, minimising close physical contact from people visiting the service using social distancing and isolation, when needed. One of the rooms had been left unoccupied to accommodate people being admitted to the service to minimise the risk of transmitting COVID-19 and protect people already in residence.

The registered manager had maintained a good stock of personal protective equipment (PPE). All staff had received training on how to properly use PPE.

People and staff were regularly tested for COVID-19 and where positive results had been returned the registered manager had acted quickly to mitigate the risks to others catching the infection. The service had one vacancy but had enough staff to manage future coronavirus and other infection outbreaks and winter pressures.

The service has a designated infection prevention and control lead. They have a specific interest in infection and control and was in the process of completing training to become the infection control champion for the service.

The premises had recently been refurbished. All areas of the service were clean and hygienic. Good cleaning processes were in place and records showed these were being sustained to prevent the spread of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Priory Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

People had individual visiting plans in place to keep them safe and ensure they remained in contact with friends and family. People visiting the service were provided with information setting out what they needed to do on arrival to comply with infection prevention and control guidelines, including testing in line with COVID-19 guidance and temperatures checks.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.