

## Cygnet Learning Disabilities Midlands Limited Shear Meadow

#### **Inspection report**

London Road Hemel Hempstead Hertfordshire HP1 2RJ Date of inspection visit: 04 March 2021

Date of publication: 25 March 2021

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Ratings

### Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Shear Meadow is a 'care home' registered to provide accommodation and personal care to up to four people who have a learning disability, autism or mental health condition. At the time of this inspection, four people were living at the service.

We found the following examples of good practice.

• The service was receiving professional visitors with clear infection control procedures in place. Visitors were health screened and had their temperatures checked by staff on arrival. All visitors were provided with guidance, via the signage displayed in the entrance hallway, and were required to wear personal protective equipment (PPE).

• The service had been facilitating 'window visits', 'garden visits' and socially distanced 'get-togethers' for family and friends. Visits were pre-arranged and scheduled to avoid potential infection transmission between visitors. Guidance was provided for all visits and they were facilitated in spaces outdoors where social distancing could be maintained. The manager was awaiting an update to current government guidance for future visiting arrangements.

• Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed. The service layout enabled effective cohorting of staff as staff were allocated to work with one person in their self-contained 'apartment'. This reduced the risk of potential infection transmission between people living at the service and between staff members.

• The provider had developed policies and procedures in response to the COVID-19 pandemic. Management oversight and checks, alongside regular infection prevention and control audits were in place.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# Shear Meadow

#### **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 March 2021 and was announced.

## Is the service safe?

## Our findings

 $S5\square$  How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.