

Woodland Healthcare Limited

Pine Tree Court Care Home

Inspection report

Larchwood Drive
Tuffley
Gloucester
Gloucestershire
GL4 0AH

Tel: 01452385855

Date of inspection visit:
24 November 2020

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21 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Pine Tree Court Care Home is a residential care home that was registered to provide personal and nursing care for up to 40 people. At the time of our inspection 14 people aged 65 and over lived at the home. The home supported people who lived with nursing needs and/or dementia.

We found the following examples of good practice.

- A process of extra infection control measures had been put in place to reduce the risk of spread of infection by visitors to the home including staff, family members, health care professionals and external contractors. For example, hand washing facilities and hand sanitiser was available to visitors and their temperature was checked when they entered the building.
- The provider was making progress in providing alternative arrangements for families to visit and see their relatives in a shielded and warm area via a designated booking system.
- Staff were supported to minimise the risk of transmitting the spread of infection in the service such as changing into clean uniform at the start of each shift. Staff had had access to and wore (personal protective equipment) PPE appropriately. We observed them regularly sanitising their hands and changing their PPE. Safe processes were in place to safely dispose of contaminated items such as PPE.
- Staff had been trained in current infection control practices. The interim manager was reviewing staff health questionnaires which would update staff Covid-19 risk assessments. We have recommended that staff risk assessments include Covid-19 risks relating to staff from BAME communities and be extended to include risks relating to the use of agency staff.
- Clinical Covid-19 risk assessments had been put in place for all people. However, we have recommended that the provider extends the risk assessments to include risks relating to people from BAME communities, those people who may refuse to take a Covid-19 test and those people who walk with purpose and are at risk of transmitting or contracting the virus.
- Staff regularly monitored the well-being of people such as twice daily temperature checks to identify any soft signs of the virus. A regular testing programme was in place to test both people and staff.
- Enhanced cleaning regimes had been implemented to reduce the spread of infection.
- Plans were in place to zone the home if people were admitted into the home or people showed signs of the virus, tested positive or if there was an outbreak of Covid-19 in the home. We were told a cohort of staff and a regime of care delivery would be implemented to reduce the spread of infection.

- The interim managers of the service championed and monitored the home's infection control practices. Plans were in place to identify and train a senior staff member to become the home's infection control lead. They would be responsible for the management and structure of infection prevention and control in the practice and oversee the delivery of infection control related policies and their implementation.
- Systems were in place to monitor the quality of the home's infection prevention control practices which supported and informed the home's policies and their action and contingency plan.
- The provider's Covid-19 and related infection control policies and contingency plan was regularly updated to reflect current guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Pine Tree Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to continue to develop their approach to carrying out risk assessments for all of their workforce and people who are identified as being at greater risk of coronavirus.