

## Active Prospects

# Millview (Active Prospects)

### Inspection report

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Date of inspection visit:  
20 January 2022

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Millview is a residential care home that provides accommodation and care for up to five people with learning disabilities. There were four people living at the service on the day of the inspection.

We found the following examples of good practice.

People were protected from the risk of infection when going out in the community as the staff planned the outings when venues would be at their least busy. Staff were encouraged to be safe from Covid-19 outside of working hours through reminders from their manager and offers of free masks to use for them and their families. The registered manager had supported staff when they returned to work after being unwell and adapted their role and hours as part of a phased approach to their return.

The registered manager was able to support staff well, as they had been trained as a mental health first aider and could recognise signs that staff may not be coping. Taxi transport had been arranged for staff when they were worried about the safety of using public transport at the height of the pandemic. Weekly management meetings were held to discuss Covid-19 related issues. Managers shared ideas, reflections and updates on guidance from CQC, Public Health England, and the local authority to keep them up to date. The service received regular calls from the local GP to discuss any issues or concerns.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Millview (Active Prospects)

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.