

Equilibrium Healthcare Limited

Oakland House Nursing Home

Inspection report

290-292 Dickenson Road
Longsight
Manchester
Greater Manchester
M13 0YL

Tel: 01612572395

Date of inspection visit:
10 March 2021

Date of publication:
29 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Oakland House is a nursing home providing intervention for adults aged over 18 years who need continuing care and support and who have enduring mental health/complex needs. The home is currently registered to provide care for 38 people whose stay in the home may either be informal or subject to certain conditions under the Mental Health Act 1983.

We found the following examples of good practice:

Staff were provided with clear guidance on the correct use of personal protective equipment (PPE) and how often this should be changed.

Refresher Infection Prevention and Control (IPC) training had been provided to all staff.

Medical devices used for monitoring oxygen levels and temperatures were checked by a specialist company to ensure they were working correctly.

Individual care plans to mitigate the impact of Covid-19 had been implemented for those people who lacked capacity. This helped to raise awareness of the impact of restrictions and how this can affect people's lives not only during a pandemic but in more usual times.

The care home worked closely with local GP's resulting in effective coordination of care and strengthened professional relationships. This included the roll out of the Covid-19 vaccine programme.

Independent advocacy support continued to be provided to people via telephone and email.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oakland House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.