

GCH (North London) Ltd

# Burrows House

## Inspection report

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Penge  
London  
SE20 8SW

Tel: 02087782625

Date of inspection visit:  
23 October 2020

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02 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

We found the following examples of good practice.

- There were effective systems in place to manage the spread of infection. Visitor's temperatures were checked on arrival, and asked a screening questionnaire to ensure they were safe to enter the service.
- Staff wore appropriate PPE and government guidance regarding social distancing was adhered to at all times.
- The service had been effectively zoned to ensure that the area used as the designated setting for COVID-19 discharge was appropriately separate, including with separate entrances and exits.
- The provider had paved a separate outside area to allow people using the designated setting to sit outside.
- Staff working in the designated setting had a separate break area, and the registered manager had ensured they had access to tea and coffee making facilities, a fridge and a microwave.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Burrows House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 23 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.