

# Cygnet Learning Disabilities Midlands Limited

## Pines

### Inspection report

203 Park Hall Road  
Mansfield Woodhouse  
Nottinghamshire  
NG19 8QX

Tel: 01623633152  
Website: [www.cygnethealth.co.uk](http://www.cygnethealth.co.uk)

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25 November 2020

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Pines is a residential care home for up to seven young people and adults with autism and severe learning difficulties, often accompanied by complex needs. The accommodation is on two levels and there is access to a garden area and outside space. There were seven people living in the home at the time of this inspection.

We found the following examples of good practice.

At the time we inspected the service was following the current government guidance in relation to infection prevention and control.

There were restrictions on visiting the service. There was a clear system in place for visitors to ensure they followed the current guidance on the use of personal protective equipment (PPE) and social distancing. All visitors were screened for symptoms of respiratory or other infections and their temperature taken before being allowed to enter the home. The home was clean and well maintained throughout.

The provider had ensured that people were able to maintain contact with relatives using the telephone and technology. For example, people were supported to have face time calls to stay in contact with relatives.

The provider had arrangements in place to help prevent the spread of COVID-19 and other infections. All staff received training on the correct use of PPE and infection control. The management team completed regular checks on staff to ensure they were following infection control procedures.

The provider had arrangements in place to ensure people and staff were tested for COVID-19 in accordance with current government guidance. Risk assessments were carried out with people and staff to ensure they could safely live and work at the service.

Further information is in the findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Pines

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.