

Genesis Homes (Essex) Limited

Lindale Residential Care Home

Inspection report

81-85 Wharfdale Road
Tyseley
Birmingham
West Midlands
B11 2DB

Tel: 01216245334

Date of inspection visit:
30 October 2020

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12 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Lindale Residential Care Home is a care home providing personal care for younger adults living with a learning disability. The service can accommodate up to nine people. There were nine people living at home at the time of this inspection.

We found the following examples of good practice.

- A 'foot bath' was located at the main entrance into the home. Visitors stood on the foot bath mat and their outdoor shoes were disinfected before entering the home to prevent the transmission of infection.
- On arrival to the home visitors completed a Covid-19 health screening questionnaire. Their temperature was recorded, and they could be provided with personal protective equipment (PPE) including disposable gloves, aprons and masks to protect people from risk of infection.
- The home had limited environmental space. Staff encouraged people to effectively and safely socially distance.
- Staff changed their clothes upon starting and finishing their shifts to reduce the risk of cross infection.
- Specialist cleaning equipment had been purchased to complete deep cleans of the environment. Use of the equipment meant areas that were difficult to clean were effectively sanitised.
- People were supported by staff to stay safe when they went out. For example, attending appointments.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Lindale Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 30 October 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.