

Fernwood Court Limited

# Fernwood Court Care Home

## Inspection report

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Bentley  
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Date of inspection visit:  
28 January 2021

Date of publication:  
01 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Fernwood Court Care Home is a residential home providing accommodation and personal care to up to 59 people. At the time of our inspection there were 27 people at the service.

We found the following examples of good practice.

People were to be admitted to the setting using a separate entrance located close to a lift. Screens were to provide additional separation and protection between the existing units at the home and the designated setting.

A streamlined care file had been developed to manage people's needs during their short stay at the setting. This considered people's symptoms of infection and recorded end of life wishes.

Plans for a wellbeing coordinator were in place to support people at risk of social isolation.

Laundry was to be cleaned by a separate company. This minimised the risk of infection spread between the designated setting and other units within the home.

Additional Personal Protective Equipment (PPE) stations and clinical waste bins were to be distributed throughout the designated setting. This supported staff to use and dispose of PPE safely.

At the time of our inspection there were some areas to be developed before the service could function safely as a designated setting. However, the provider had clear plans in place to address these actions.

On this basis, we were assured that this service would meet good infection prevention and control guidelines as a designated care setting when plans were implemented. However, since our inspection visit the Local Authority has made a decision not to progress Fernwood Court Care Home as a designated setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Fernwood Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 28 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.