

Four Seasons Health Care (England) Limited Preston Glades Care Home

Inspection report

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Preston
Lancashire
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17 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Preston Glades Care Home is a residential care home providing personal and nursing care to 36 people aged 65 and over at the time of the inspection. The service can support up to 65 people.

We found the following examples of good practice.

Staff had received infection prevention and control training and were regularly supported to update their knowledge and skills in relation to best practice standards. We observed staff carry out safe practices when putting on their personal protective equipment (PPE). However, staff did not always safely dispose of their PPE because the clinical waste bins were not consistently stored in a safe place. The registered manager acted on this during the inspection.

People were supported to stay connected with their relatives and friends. During the inspection people were starting to come out of a period of 14 days isolation and we saw they safely used communal areas by social distancing.

Staffing levels had been maintained during the outbreak and staff were only deployed to one unit to reduce the risk of further transmission. The registered manager had worked as a designated nurse at the service throughout the outbreak to reduce footfall of agency staff.

The environment was clean and domestic workers demonstrated good understanding of best practice standards for cleaning and decontamination.

The provider had risk assessed and implemented contingency plans to ensure an outbreak of Covid-19 was effectively managed. People and staff affected by Covid-19 were individually risk assessed.

People were tested before admission and asked to isolate for a period of 14 days.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Preston Glades Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

We have also signposted the provider to resources to develop their approach in relation to storage of clinical waste.