

## Eastwood Lodge Residential Home Limited

# Eastwood Lodge

### Inspection report

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15 December 2020

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Eastwood Lodge is a care home which provides accommodation and personal care for up to 19 older people. There were 13 people living at Eastwood Lodge at the time of inspection.

We found the following examples of good practice.

- People who lived at Eastwood Lodge and staff underwent regular COVID-19 testing in line with government guidance. This ensured anyone who had contracted COVID-19 could be identified in a timely way.
- A recent outbreak of COVID-19 was well managed. The provider responded in line with their infection prevention and control (IPC) policy and current good practice guidance.
- Safety arrangements were in place for professional visitors to the home which included the completion of a COVID-19 risk questionnaire and temperature checks.
- People were supported to maintain contact with family and friends through video calls, telephone calls and emails. Plans were in place to support visits to the home by relatives and friends when it was safe to do so.
- Staff had received training about current good practice for IPC and how to use personal protective equipment (PPE) in the right way. We saw staff implemented their training throughout the visit.
- There were sufficient stocks of appropriate PPE and cleaning materials. We saw staff followed enhanced cleaning schedules during the visit.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Eastwood Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced on the day of the inspection.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, the maintenance and upkeep of some areas of the premises did not promote good infection control and hygiene practice.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have signposted the provider to areas for improvement to develop their approach.