

PJ Care Limited

# Eagle Wood Neurological Care Centre

## Inspection report

Bretton Way  
Peterborough  
Cambridgeshire  
PE3 8DE

Tel: 01733516300

Website: [www.pjcare.co.uk/our-homes/peterborough](http://www.pjcare.co.uk/our-homes/peterborough)

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08 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Eagle Wood Neurological Care Centre accommodates up to up to 105 people. The service provides accommodation within four units for people who have high dependency complex care, people in need of neurological rehabilitation, and people who are living with long term neurological conditions and early onset dementia. There were 100 people living at the service at the time of this inspection.

We found the following examples of good practice.

All visitors to the service had their temperature checked, undertook a rapid COVID-19 test, completed a health questionnaire and were provided with personal protective equipment (PPE).

Visits were being re-introduced by appointment only, with times allocated to avoid potential infection transmission with other visitors and to allow for the visiting area to be thoroughly cleaned between visits. The family liaison officer had been in touch with all families and ensured they had the information of the proposed new arrangements for visiting.

The provider had developed policies and procedures in response to the COVID-19 pandemic. Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed.

PPE was placed throughout the service, with ample supplies available. Staff were seen to be adhering to the PPE guidance and protective measures in place. Posters were in place reminding staff as to how many people could safely be in various areas/rooms throughout the service. For example the staff room could safely have up to 3 people at any one time.

The service was clean and hygienic. Robust cleaning schedules were in place. People's rooms and areas frequently touched by people and staff such as door handles were cleaned regularly and deep cleaning took place weekly. Each person had their own cleaning equipment to reduce cross contamination.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Eagle Wood Neurological Care Centre

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This unannounced inspection took place on 8 March 2021.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.