

# The Old Vicarage Care Home Limited

# The Old Vicarage Care Home

## Inspection report

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11 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

The service is registered to provide accommodation and care for up to 44 older people on two floors. All areas of the home were accessible for people.

We found the following examples of good practice.

- The provider had completed an environmental audit and replaced carpets and flooring in communal areas; handrails and door frames had been sanded and re-stained to ensure these could be cleaned effectively.
- The cleaning regime had been reviewed and new systems were in place to evidence where cleaning had taken place and where action needed to be taken urgently.
- A visitor's cabin had been installed in the garden to enable relatives to visit people safely.
- The service had enough personal protective equipment (PPE) for staff to use and a supply was kept in each person bedroom.
- Testing was completed weekly for staff and monthly for people where needed. Visitors arrived early enough so they could have a rapid test for COVID-19 along with their temperature taken.
- Staff felt there was enough staff to support people in the home and the staff team worked closely to provide support to each other.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Old Vicarage Care Home

## **Detailed findings**

### Background to this inspection

The service is registered to provide accommodation and care for up to 44 older people. On the day of our inspection there were 31 people living at the service.

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 January and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach to ensure people were safely admitted to the service, and cleaning products were effectively diluted to clean the home. When staff touched their mask, necessary action was needed to ensure best practice guidelines were followed.