

Woodleigh Christian Care Home Limited

Woodleigh Christian Care Home

Inspection report

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Date of inspection visit:
04 November 2020

Date of publication:
26 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodleigh Christian Care Home is a residential care home providing personal and nursing care to 31 people aged 65 and over at the time of the inspection. The service can support up to 44 people. Woodleigh Christian Care Home is based in an old convent and has been extended to provide additional accommodation. There are multiple lounges and communal areas for people and families to sit and chat, and access to a secure garden area.

We found the following examples of good practice.

At the time we inspected the service was following the current government guidance in relation to infection prevention and control.

There were restrictions on visiting the service. There was a clear system for visitors in place to ensure they followed the current guidance on the use of personal protective equipment (PPE) and social distancing. All visitors were screened for symptoms of respiratory or other infections before being allowed to enter the home. There was visible information about minimising the risk of infection throughout the home. This information was also presented in pictures and easy read formats. The home was clean and well maintained throughout.

The provider had ensured that people were able to maintain contact with relatives using technology. For example, people were supported to have video calls with relatives using a large screen so they could see better. The provider was planning how to arrange safe visiting during the winter in accordance with current government guidance.

The provider had regular newsletters sent to relatives updating them on visiting restrictions and other key information about infection control. The provider also posted regular updates for relatives on social media. This allowed relatives to see what was going on in the service, and photographs were only used where people consented to this. Feedback we saw from a recent relatives' survey was positive about the steps the provider had taken to minimise the risk of infection.

The provider had arrangements in place to help prevent the spread of COVID-19 and other infections. All staff received training on the correct use of PPE and infection control. The management team did regular checks on staff to ensure they were following infection control procedures. The management team also regularly audited all their infection control practices to ensure staff were following them.

The provider had arrangements in place to ensure people and staff were tested for COVID-19 in accordance with current government guidance. Risk assessments were carried out with people and staff to ensure they could safely live and work at the service.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Woodleigh Christian Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 November 2020. We announced the inspection the day before we visited.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources in relation to current guidance on laundry practices to help minimise the risk of cross-contamination.