

## South East London Baptist Homes

# The Elms

### Inspection report

147 Barry Road  
London  
SE22 0JR

Tel: 02086934622

Date of inspection visit:  
11 December 2020

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07 January 2021

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

The Elms is a residential care home providing personal care and accommodation for up to 26 older people, including people living with dementia. There were 21 people living at the service at the time of our inspection visit.

We found the following examples of good practice.

There was a booking system in place so visits from relatives could be managed safely.

People were admitted from the hospital and the community safely following current government guidelines.

The provider kept adequate stocks of PPE and staff were observed to use this correctly.

Residents were tested regularly for coronavirus in line with current guidelines.

The premises were clean and hygienic and there were systems in place to ensure this was maintained.

The service had an infection prevention control lead who was responsible for ensuring safe practices were followed.

Staff had recently received infection prevention control training.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Details of our findings are below.

**Inspected but not rated**

# The Elms

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

During the last inspection of this service we identified some issues with the infection control and prevention measures at this service. This was a targeted inspection to ensure the provider had made the necessary improvements to their practices.

This inspection took place on 11 December 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. However, visiting professionals were not screened for symptoms of acute respiratory infection before being allowed to enter the home.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. However, the plans for isolating and cohorting of infectious residents were not fully assessed and documented to ensure all staff would understand the process and be competent to work safely.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. However, the provider was testing all staff every two weeks which is not in line with current guidelines.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.