

Just Us Care Limited

Oak House

Inspection report

36 Oak Street
Dudley
West Midlands
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Tel: 01384413622

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16 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oak House provides accommodation and personal care to a maximum of four people. People lived with a learning disability, autistic spectrum disorder, physical disability and/or sensory impairment. At the time of our inspection there were three people living in the home. The service also offers respite accommodation which can be used by one person. Respite care offers short residential breaks to people.

We found the following examples of good practice.

- Staff, relatives and healthcare professionals were required to follow strict processes to enter the home to prevent the introduction of infection.
- A nominated relative could book a slot to visit their family member in line with the new Government visiting directive.
- The use of single occupancy bedrooms, social distancing and where possible good ventilation reduced infection risk.
- Systems in place ensured people would be admitted safely to the home to prevent the risk of infection entering into the home.
- Stocks of Personal Protective Equipment (PPE) were ample for staff, visitors and people to use.
- COVID-19 tests were carried out three times a week for staff and monthly for people to identify if there were any COVID-19 cases.
- Robust cleaning regimes ensured the risk of infection transmission was reduced.
- The staff had received a range of infection prevention training that included, COVID-19 specific training and Test and Trace COVID-19 testing training.
- The provider's Infection Prevention and Control (IPC) policy had been reviewed regularly to capture any new government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oak House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

S5-How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.