

The Yardley Great Trust Group

Greswold House

Inspection report

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09 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Greswold House provides accommodation and personal care for up to 29 older people. At the time of our visit 21 people lived at the home. Some of those people lived with dementia.

We found the following examples of good practice.

- A Perspex screen and a 'visitor pod' were used during some visits to maintain social distancing. Using the screen meant people were able to see and talk to their visitors safely in line with current guidance.
- People were supported to maintain contact with people who were important to them in a variety of ways. For example, a large computer tablet was used to make video calls. A private social media group was also used to share updates and photographs with people's family members.
- The range of social activities available to people had been increased to keep them occupied and improve their wellbeing. For example, people enjoyed socially distanced 'corridor karaoke' sessions.
- The home had three floors. Staff worked solely on one floor to minimise the of transmission of Covid-19.
- Staff had completed Coronavirus awareness training to help them provide safe care to people during the pandemic.
- Cleaning schedules had been increased to monitor cleanliness of the environment and staff compliance with the provider's infection control policy.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Greswold House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.