

Barchester Healthcare Homes Limited

Washington Grange

Inspection report

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28 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Washington Grange provides accommodation and personal care for up to 40 people in a purpose-built building. When we inspected 39 people were using the service.

We found the following examples of good practice.

Staff used PPE correctly which helped reduce the spread of infections, in order to keep people safe. The home had good supplies of PPE and staff had been trained to use PPE safely.

The home was clean and tidy throughout. Enhanced cleaning had been introduced to help contain the current COVID-19 outbreak, which included more frequent cleaning of touchpoints.

Systems were in place to ensure visitors to the home were safe to enter. This included screening before entry and requesting visitors wear appropriate PPE.

People were supported to maintain contact with relatives and additional activities provided to help keep people engaged.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Washington Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider had recently changed its visiting arrangements. When we inspected, they were following the Government's guidance for visiting care homes. Visitors were asked to show proof of a negative COVID-19 test before accessing the service. This provided reassurance they were safe to visit.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.