

Lancashire County Council

Meadowfield House Home for Older People

Inspection report

Meadowfield
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13 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadowfield House Home for Older People is a residential care home registered to provide nursing and personal care for up to 47 people. At the time of the inspection 20 people were living in the service. The home is made up of three units. Poppyfields is an 11 bedded residential care unit, Daisyfields is a 13 bedded unit mainly for residential care use and Rosemeadows is a 23 bedded unit designated as a community assessment unit that provides rehabilitation and reablement. The home is registered with the Care Quality Commission to accommodate adults of 65 years and above, those living with dementia or mental illness and people with physical disabilities.

We inspected this service as a proposed designated care setting. Whilst we were assured that the service met good infection prevention and control guidelines, at the time of the inspection the location was not ready to be set up as a designated care setting. The commissioners decided to put their plans on hold while they finalise their operating procedures. They informed us they would re-apply once they were ready to proceed. At which point we will revisit.

We found the following examples of good practice.

The premises were clean and hygienic and arrangements were in place to check visitors for symptoms on arrival. Adequate signage was in place for people and visitors.

Staff had received infection prevention and control training and were regularly supported to update their knowledge and skills in relation to best practice standards. Staff also received additional training specifically linked to COVID-19 to enhance their knowledge and understanding and identify areas of support.

Staff used technology such as video calling to support people with contact and at times when they could not get visitors including for making contact with health professionals.

There were arrangements to monitor staff welfare during the pandemic. Risk assessments were in place for people and staff deemed to be at high risk of infection. Staff who were deemed to be at high risk had been deployed in other parts of the service to reduce the risk of infection.

The provider had risk assessed and had contingency plans to manage COVID-19.

There were stocks of personal protective equipment (PPE) and staff were knowledgeable about what standard of PPE was needed and when. Staff were observed wearing PPE as required. Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Meadowfield House Home for Older People

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

We inspected this service as a proposed designated care setting. Whilst we were assured that the service met good infection prevention and control guidelines, at the time of the inspection the location was not ready to be set up as a designated care setting. The commissioners decided to put their plans on hold while they finalise their operating procedures. They will re-apply once they are ready to proceed. At which point we will revisit.

This inspection took place on 13 January 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date and in line with national guidance. Staff had received training and guidance on infection prevention.