

Elysium Healthcare (Acorn Care) Limited

The Woodlands

Inspection report

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Date of inspection visit:
17 May 2021

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25 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Woodlands is a 'care home' that accommodates up to six people who may have learning disabilities and/or autism. At the time of the inspection there were six people using the service.

We found the following examples of good practice.

- Staff were supported by the registered manager and provider during periods of anxiety. They had ensured staff had access to a confidential wellbeing support line should this be needed. The provider issued awards to staff and there was a monthly raffle where gifts were given to support staff morale.
- The Woodlands had ensured people remained in contact with their relatives in a variety of ways. This included facetime calls when visiting restrictions were in place.
- People were supported to remain occupied. They had access to a garden area where they could spend time growing vegetables, they were able to go for daily walks and were supported to access the local community to go shopping should they choose to.
- Feedback was gained from people who lived at The Woodlands and their relatives. This supported the home to identify any improvements or changes where required.
- Staff had received extra training for the use of Personal Protective Equipment (PPE) to keep people safe.
- The home was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Woodlands

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 May 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.