

#### Rosclare Residential Home Limited

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#### **Inspection report**

335 Ewell Road Surbiton Surrey KT6 7BZ

Tel: 02083904183

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#### Ratings

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Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

## Summary of findings

#### Overall summary

Rosclare Residential Care Home provides personal care to up to 19 older people. There were 11 people at the home when we inspected, some of whom were living with dementia.

We found the following examples of good practice:

No visitors were being allowed into the service due to the COVID-19 outbreak. Suitable arrangements had previously been put in place to help people maintain safe social contact with their family members and friends. These included window and garden visits.

Staff and people at the home were engaged in the 'whole-home' testing programme. People living in the home were routinely tested for COVID-19 every four weeks or as required with staff being tested once weekly. Rapid Lateral Flow Test (LFT) testing was additionally in frequent use due to the COVID-19 outbreak.

People were only being admitted to Rosclare Residential Home following a negative COVID-19 test. Following admission, they were supported to self-isolate for a set period to reduce the risk of introducing infection

Regular cleaning was undertaken to minimise the risk of infection with a deep cleaning schedule also in place. The age and layout of the home made social distancing more problematic. People using the service were being isolated in their rooms due to the outbreak.

Staff had received training and support in relation to infection control and COVID-19. We observed staff following national PPE guidance.

The service regularly monitored and audited compliance with the infection prevention and control measures in place. We discussed making improvements to the audit processes in place to fully document the checks taking place.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
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Further information is in the detailed findings below.



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**Detailed findings** 

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 February 2021 and was announced.

#### Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.

We have also signposted the provider to resources to develop their approach.