

City of Wolverhampton Council

Ernest Bold Resource Centre

Inspection report

Wolverhampton Street
Bilston
West Midlands
WV14 0LT

Tel: 01902553369
Website: www.wolverhampton.gov.uk

Date of inspection visit:
11 August 2020

Date of publication:
27 August 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Ernest Bold Resource Centre is a residential care home that was providing short term respite care to two people at the time of the inspection. The service usually provided care to people with a learning disability however was also supporting people with physical disabilities during the pandemic.

We found the following examples of good practice.

- Staff supported at a local care home where staff were depleted due to COVID-19.
- Staff created a video for people isolating at home to keep them updated of changes at the service and to encourage them to stay in touch.
- Staff sent individualised wellbeing packages to people who were not using the service during COVID-19 to maintain their wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ernest Bold Resource Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.