

3L Care Limited

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## Inspection report

Chapel Road  
Winsford  
Cheshire  
CW7 3AD

Tel: 01606215395

Date of inspection visit:  
25 January 2022

Date of publication:  
16 February 2022

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

3L Care Limited is a residential care home providing personal and nursing care to 6 people at the time of the inspection. The service is a converted two-storey building in a residential area of Winsford, close to shops and public transport. 3L Care limited can support up to 10 people with complex health and care needs, including people living with physical and learning disabilities.

We found the following examples of good practice.

There were robust policies, procedures and good practices in place to manage risks associated with the COVID-19 pandemic which were regularly reviewed and updated following any changes in national guidance. These included the management of people with a COVID-19 positive diagnosis, staffing, admissions of people to the home, visitors and PPE.

People living in the home and their family were supported to maintain contact. This included designated essential carers. Residents had a contact and visitors plan in place. Visiting was easily accessible. In the event of COVID-19 visit restrictions people were supported to maintain contact by the telephone and video calls. Relatives of people coming to the end of their lives would be supported to visit safely. People would be admitted safely and in accordance with national guidelines to the home from the community or from hospital.

The home had good supplies of Personal Protective Equipment (PPE) for staff and visitors to use. Hand sanitiser was readily available throughout the service. Staff had received updated training on the use of PPE, and we observed staff wearing it correctly during our inspection. Clear signage, information and personal support was in place throughout the home to remind and educate staff and visitors of their responsibilities.

A programme of regular COVID-19 testing for people in the home, staff, visiting carers and professional/contracted visitors to the home was implemented. All visitors, including visiting professionals were subject to a range of screening procedures, including showing evidence of vaccination and a negative lateral flow test before entry into the home was allowed. However this was not fully documented. The provider was signposted to guidance and assured us they would implement full documentation straight away. The provider was meeting Covid-19 vaccination requirements for staff, residents and visitors.

The home appeared clean and hygienic throughout. Communal areas and bedrooms were spacious and airy. Daily cleaning schedules were implemented by housekeepers. These have been reviewed and enhanced. All staff were involved in undertaking extra cleaning throughout the day and night. Staff and management were well supported to be resilient and manage IPC risks effectively.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# 3L Care Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The provider was helping to prevent visitors from catching and spreading infections with policies and processes in place that aligned to guidelines and legislation in place at the time of the inspection. However, records of vaccination status and testing results for visitors and agency staff should be fully documented.

We have also signposted the provider to resources to develop their approach.