

The Regard Partnership Limited Kingsdown House

Inspection report

46 Goddington Road
Strood
Kent
ME2 3DE

Tel: 01634717084

Date of inspection visit:
08 July 2021

Date of publication:
28 July 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Kingsdown House is a 'care home'. Kingsdown House is registered to provide accommodation and personal care for up to nine people aged between 18 and 65 years, who have a learning disability. People who lived in the service had autism and different levels of communication difficulties.

We found the following examples of good practice.

People were well supported by staff to have telephone and internet contact with their family and friends. Arrangement was in place for visitors to meet in safe places within and outside the service which minimised the risk of infection spread. Staff had consulted with relatives to agree visiting arrangements in line with government guidance.

Visitors were asked health screening questions and to sanitise their hands on arrival and wear face mask. Temperature checks and lateral flow tests were carried out and once a negative result was received staff facilitated the visit. Visits were limited to 30 minutes in order to minimise the risk of infection.

Plans were in place to isolate people with COVID-19 to minimise transmission if required. The service had good supplies of personal protective equipment (PPE) such as mask and hand sanitizers that were readily available at stations throughout the service.

No new people has been admitted into the service since the pandemic started in March 2020. However, if new person was to be admitted, the provider had adequate systems in place to mitigate any risk.

Staff had received training on how to keep people safe during the COVID-19 pandemic and staff and were regularly tested for COVID-19. The building was clean and free from clutter and there were enhanced cleaning practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Kingsdown House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 July 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. For example, staff supported people into the community without having adequate supply of masks with them, which did not adhere to the guidance on two hourly change of mask. The registered manager had actioned this immediately with the staff concerned. They had also discussed this with all staff in order to prevent this happening again.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.