

Dr Timothy Ryder

Inspection report

6 Brookside Close
Ruskington
Sleaford
Lincolnshire
NG34 9GQ

Tel: 01526 832204

www.ruskingtonmedicalpractice.co.uk

Date of inspection visit: 13 June 2019

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services
effective?

Good 

Are services
well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Dr Timothy Ryder, Ruskington Medical Practice on 13 June 2019 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions;

Effective and well-led.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:







- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- There was strong emphasis on audit as means of assessing, measuring and improving outcomes for patients.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

| | | |
|-------------------------------------------------------------------------|------|-------------------------------------------------------------------------------------|
| Older people | Good |  |
| People with long-term conditions | Good |  |
| Families, children and young people | Good |  |
| Working age people (including those recently retired and students) | Good |  |
| People whose circumstances may make them vulnerable | Good |  |
| People experiencing poor mental health (including people with dementia) | Good |  |

Our inspection team

Our inspection team was led by a CQC inspector and consisted of a GP specialist advisor, a practice manager specialist advisor and a practice nurse specialist advisor.

Background to Dr Timothy Ryder

Dr Timothy Ryder, also known as Ruskington Medical Practice, delivers the regulated activities of; Treatment of disease, disorder or injury;

Surgical procedures;

Diagnostic and screening procedures;

Maternity and midwifery services;

Family planning;

from a single surgery at 6 Brookside Close, Ruskington, Sleaford, Lincolnshire, NG34 9GQ.

The practice has a patient list of 7837 and is a dispensing practice to approximately 33% of patients.

The practice has three GPs, two clinical practitioners (advanced nurse practitioners), two urgent care practitioners (paramedics), two practice nurses, a clinical pharmacist, one clinical care co-ordinator, one clinical care support worker and two health care support workers. They are supported by a team of dispensers, patient navigators, managers, a quality improvement manager and administration staff.

Services are commissioned by NHS South West Lincolnshire Clinical Commissioning Group.

The practice has a higher percentage of patients aged 65 and over than the CCG and national average. Life expectancy is a little higher than the CCG and national average for males and slightly lower than the CCG average for females. The practice lies in the eighth decile of deprivation where one represents the highest levels of deprivation.

The practice is open from 8am to 6.30pm Monday to Friday. Pre-booked extended hours at the practice are available three mornings a week (Monday, Tuesday and Thursday from 7.30am) and telephone appointments every evening 6.30pm to 7.00pm.

Pre-bookable extended hours appointments are available at the extended hours hub in Sleaford between 6.30pm and 8pm weekdays and 9am and 12noon Saturday and Sunday.

When the practice is closed GP out-of-hours services are provided by Lincolnshire Community Health Services NHS Trust that are contactable through the NHS111 service.