

New Beginnings (Gloucester) Ltd

Fern Court

Inspection report

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13 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Fern Court is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Fern Court can accommodate up to 13 people who may have a learning disability, mental health condition or Autism. At the time of our inspection 12 people were living there. Accommodation was divided between two areas; the annexe and the main house. Some rooms provide en suite accommodation. Everyone living at Fern Court had access to a communal living room, kitchen and dining area and had access to a shower and bathroom. The grounds around the property were extensive, accessible and secure.

We found the following examples of good practice at Fern Court.

- The provider had purchased additional waste containers and had placed these outside the service for the ease of removal of PPE for visitors.
- The provider had ensured that daily temperature checks were completed for all visitors, staff and people living at the service to minimise the risk of infection. Staff working at the service ensured clothing worn was changed and laundered to prevent cross contamination.
- A person showing symptoms of COVID 19 was supported to isolate in a ground floor room that had external access to allow for the safe movement of the person and staff, and to minimise the risk of cross infection.
- The registered manager had worked with a range of health care professionals to manage the safe discharge of people returning to the service following a hospital admission. Anyone returning to the service from a hospital admission was isolated for a period of at least 7 days to protect people from the risk of cross infection.
- The service had worked well with people's relatives where people had experienced fear or anxiety around the staff use of personal protective equipment (PPE).
- The provider had arranged for the deputy manager to access training delivered by the fire brigade at another of the providers locations as it was unsafe to complete the training at the service. The training was then passed on to staff working at the service by the deputy manager when it was safe and appropriate to do so.
- The provider had robust systems to ensure there was clear oversight of staff training in relation to infection prevention and control.

- The provider and registered manager had ensured that all information and guidance in relation to COVID 19 had been printed out and displayed in a file for staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Fern Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.