

Mr H and Mrs H Purmessur

Baytrees

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bay Tree is a care home that provides accommodation and personal care support for up to ten adults with learning disabilities. At the time of our inspection nine people were living at the service. The service was over two floors and had been fully adapted to meet the needs of people who lived there. People had their own bedrooms and bathrooms and shared the communal areas and garden.

We found the following examples of good practice.

The government's new guidance on visiting in care homes came into effect on the day of the inspection, 8 March 2021. The provider had worked with people and their friends and family to enable safe visiting to commence from this date.

All people and staff were engaging in regular COVID19 testing. Staff had undertaken training in understanding coronavirus and infection prevention and control. Staff had also been trained in how to undertake a Lateral Flow Test (LFT). This enabled staff to test all visitors on arrival. Visitors required a negative test result before being granted entry to the service.

Staff, people and visitors had access to Personal Protective Equipment(PPE). PPE stations were observed around the service and were fully stocked. Staff were observed to be wearing PPE in line with government guidelines. The layout of the service had been adjusted to enable space between people using communal areas.

The design of the service had allowed for isolation and shielding. Staff had ensured people were provided with meaningful activities and engagement during this time. People had remained in contact with family and friends through video calling, telephone and written correspondence.

The service was clean and odour free. Cleaning schedules ensured regular cleaning took place including enhanced cleaning of high touch areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the provider was following safe infection prevention and control processes.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.