

Premier Nursing Homes Limited

Willowdene Care Home

Inspection report

Victoria Road West
Hebburn
Tyne and Wear
NE31 1LR

Tel: 01914837000
Website: www.hillcare.net

Date of inspection visit:
25 February 2021

Date of publication:
14 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Willowdene Care Home is a residential care home providing personal and nursing care to 44 people aged 65 and over at the time of the inspection.

We found the following examples of good practice.

The provider followed good infection prevention and control (IPC) practices. Checks were completed before visitors were able to safely access the home.

The home was clean and tidy throughout, domestic staff were visible completing their duties around the home.

Staff had access to the personal protective equipment (PPE) they needed. They had completed infection control training and specific training about how to use PPE correctly.

The provider had up to date policies and procedures to deal with the coronavirus pandemic. Regular infection control checks took place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Willowdene Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.