

Stephen Geach

Oak View Residential Care Home

Inspection report

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19 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oak View Residential Care Home is registered to provide care for up to 42 people, including people living with dementia. At the time of the inspection, there were 39 people living at the home.

We found the following examples of good practice.

- Temperatures were taken on entry and a visiting questionnaire was completed to screen for symptoms prior to entry. This included contact details for "test and trace," should there be a necessity to do so. The visiting policy and restrictions had been discussed with people, their families and friends.
- Although outbreak restrictions were in place at the time of the inspection, alternative measures such as video calls, emails and letters were utilised to update and maintain contact with family and friends.
- We observed clear signage and procedures regarding isolation when people were re-admitted back to the home from hospital settings and staff were trained on how to keep people safe from the risk of infection.
- The layout of the lounge area had been changed to support social distancing.
- Personal protective equipment (PPE) was used effectively to safeguard staff and people using the service and national guidance was implemented.
- Staff had received suitable training and guidance regarding infection control, and how to respond to the Covid 19 pandemic. Throughout the inspection we observed staff demonstrating knowledge of good infection control practice.
- We observed the home looked clean and hygienic. The registered manager told us high touch areas such as handles, and switches received additional cleaning daily. Environmental, coronavirus and infection control policies, procedures and audits were in place to ensure infection prevention procedures were robust.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Oak View Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.