

Salutem LD BidCo IV Limited

Henderson and Harvard

Inspection report

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Date of inspection visit:
03 February 2021

Date of publication:
02 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Henderson and Harvard is a care home set across two bungalows which provides support to a maximum of eight people with learning and physical disabilities. At the time of the inspection there were eight people using the service.

We found the following examples of good practice.

People were supported to socially distance in communal areas. A robust COVID-19 testing process was in place, and management had clear oversight of this. Management were aware of the steps to take should tests not be collected as arranged by pre-booked couriers.

The premises were clean and hygienic. There was a cleaning schedule in place with frequent touch point cleaning undertaken. A large, accessible garden was available for people living at the service.

The manager had researched and ordered clear panel face masks to support staff who would benefit from the ability to lip read.

Newsletters and information produced by the provider gave helpful information to staff, such as wellbeing suggestions and a COVID-19 vaccination 'myth buster' to encourage vaccinations.

A contingency plan was in place which detailed steps to take in case of emergencies during the COVID-19 pandemic, including useful contact details.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Henderson and Harvard

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to Infection Prevention and Control (IPC). This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced. This was so we could determine the appropriate level of personal protective equipment (PPE) for the visit.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

During the inspection we made a recommendation about improvements to PPE 'donning and doffing' stations. The manager took prompt action to put this into effect. We have also signposted the provider to resources to develop their approach.