

HC-One Oval Limited

Grosvenor Park Care Home

Inspection report

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11 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Grosvenor Park Care Home is a nursing home that provides personal and nursing care for up to 57 older people. This included a rehabilitation service which could be provided for up to 10 people who were not weight-bearing following an operation. At the time of the inspection there were 51 people living at the service. People were living with a range of needs associated with the frailties of old age and some people were living with dementia.

We found the following examples of good practice.

The service had supported people who had been diagnosed with COVID-19 and managed to contain and control the spread of the outbreak. At the time of the outbreak, home-wide testing was not available. Staff had found an innovative way to access testing for everyone living at the home. In doing so, the service was able to separate staff into two teams, one that supported people who had been confirmed with COVID-19 and another to support those that had received a negative result. Each team had a designated manager. The management team felt this was key in controlling the spread of the outbreak. Following the first group of positive test results, no further positive cases were found. The management team felt that this was due to the hard work of staff in following infection control procedures.

People were supported to stay in touch with their loved ones. Where people were unable to attend garden visits, people were able to see their relatives through 'door visits'. The service had purchased 'walkie talkies' to enable people to speak to and see their families through the door whilst reducing the risk from COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Grosvenor Park Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11/08/2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.