

Sense

SENSE - 129 Neale Avenue

Inspection report

129 Neale Avenue
Kettering
Northamptonshire
NN16 9HG

Tel: 01536415385
Website: www.sense.org.uk

Date of inspection visit:
23 February 2021

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18 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

SENSE 129 Neale Avenue is a 'care home' for people with learning disabilities. The home accommodates up to six people in one adapted residential house in a residential area. All bedrooms were en-suite. There was a variety of communal facilities which included two lounges, a conservatory and dining area.

We found the following examples of good practice:

- People were supported to maintain contact with family members and friends using telephones and video calling.
- Staff were observed to wear the correct Personal Protective Equipment (PPE) in line with government guidance. PPE was accessible throughout the service.
- Cleaning schedules had been increased to ensure high touch surfaces such as door handles and light switches were cleaned regularly. Additional cleaning had been introduced to maintain good hygiene standards.
- The service was using the space available to encourage people to socially distance.
- The service had an up to date infection control policy.
- Staff supported people to engage in socially distanced activities such as making art and crafts, watching a film and contacting their parents. Staff had put measures in place so people could participate in these events safely.
- People and staff were regularly tested for COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured staff were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented.