

Trust Care Ltd

# Town Moor House

## Inspection report

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Date of inspection visit:  
16 December 2020

Date of publication:  
06 January 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Town Moor House is a residential care home registered to provide personal care to 29 older people, including those living with dementia. There were 25 people living in the home when we inspected.

We found the following examples of good practice.

The home was accessing the government testing scheme and the registered manager demonstrated good oversight of this.

The home was clean and well ventilated, with additional domestic hours being used to enhance infection control processes.

Pictorial signs reminded people and staff of the infection control procedures to follow to ensure their safety. Staff wore PPE appropriately.

People were supported to keep in touch with family and friends, and a COVID-19 secure visiting area had been developed. We saw this in use during the inspection.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service met good infection prevention and control guidelines.

**Inspected but not rated**

# Town Moor House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.