

Davlyn House Care Limited

# Davlyn House

## Inspection report

41 Bull Lane  
Brindley Ford  
Stoke On Trent  
Staffordshire  
ST8 7QL

Tel: 01782512269

Date of inspection visit:  
04 December 2020

Date of publication:  
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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Davlyn House provides accommodation and personal care for up to 29 people in one adapted building. At the time of the inspection there were 21 people living at the home.

We found the following examples of good practice.

- The visiting procedure in place had been shared with relatives. This included the booking system to be followed, health screening checks and the Personal Protective Equipment (PPE) to be worn by all visitors.
- When visits had been restricted other methods were used to ensure people maintained contact with their loved ones such as, video and telephone calls. A private social media account had been created where relatives were able to access updates and photos.
- The environment was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission.
- Zoning of areas within the home had been implemented and staff were assigned to work in specific areas to reduce the risk of cross infection.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to wellbeing services.
- Other professionals such as the local authority and Infection Control Team had provided extra support when needed. The registered manager had also been supported by colleagues from the local Registered Manager's Network Group.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Davlyn House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.