

Dr. Zeenat Ishak

# Trenton Dental Practice

## Inspection Report

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Hull  
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### Overall summary

We carried out an announced inspection of this practice on 10 March 2016. Breaches of legal requirements were found. After the inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to safe care and treatment.

We undertook this focused inspection to check they had followed their plan and to confirm they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Trenton Dental Practice on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

#### **Our findings were:**

#### **Are services well-led?**

We found that this practice was providing safe care in accordance with the relevant regulations.

#### **Background**

Trenton Dental practice is situated in the Anlaby area of Hull, North Humberside and is situated over two floors. Both surgeries are located on the ground floor of the practice. There are three dentists, an area manager and three dental nurses (two of whom are trainees).

The practice offers a mix of NHS and private dental treatments including preventative advice and routine restorative dental care.

The practice owner is registered with the Care Quality Commission (CQC) as an individual. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

The practice is open:

Monday, Tuesday & Wednesday 09:00 – 17:00

Thursday 09:00 – 16:00

Friday 09:00 – 14:00

#### **Our key findings were:**

- The practice had reviewed the recruitment policy and procedures to ensure they are suitable and the recruitment arrangements are in line with Schedule three of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 to ensure necessary employment checks are in place for all staff and the required specified information in respect of persons employed by the practice is held, in particular Disclosure Barring Service checks (DBS).

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services safe?**

We found that this practice was providing safe care in accordance with the relevant regulations.

Since the last inspection on 10 March 2016 the practice had effective systems and processes in place to ensure that all care and treatment was carried out safely. For example, the practice had implemented and followed a recruitment policy and procedure for new members of staff joining the team, including the completion of a Disclosure and Barring Service (DBS) check.

# Trenton Dental Practice

## Detailed findings

### Background to this inspection

We undertook a desk based inspection of Trenton Dental Practice on the 4 July 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our inspection on 10 March

2016 had been made. We inspected the practice against one of the five questions we ask about services: is the service Safe. This is because the service was not meeting some legal requirements.

The inspection was carried out by a CQC inspector.

During the inspection we spoke with one of the registered manager and supporting evidence was sent to the inspector to confirm our findings.

# Are services safe?

## Our findings

### **Staff recruitment**

Since the last inspection on 10 March 2016 the registered provider had reviewed their recruitment policy which included a process to be followed when employing new staff. This included obtaining proof of their identity, checking their skills and qualifications, registration with relevant professional bodies, taking up references and completing a Disclosure and Barring Service (DBS) check.

DBS checks were now completed for all new members of staff joining the team and evidence of this was sent to the inspector. The DBS checks identify whether a person has a criminal record or is on an official list of people barred from working in roles where they may have contact with children or adults who may be vulnerable.