

Mariposa Care Group Limited

Sovereign Lodge and Court

Inspection report

Newbiggin Lane
Newcastle Upon Tyne
Tyne And Wear
NE5 1NA

Tel: 01629760978

Date of inspection visit:
09 November 2020

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02 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Sovereign Lodge and Court is a residential care home providing personal care to 60 people with mental health conditions and people aged 65 and over. There were 58 people using the service at the time of the inspection. Sovereign Lodge and Court had previously been registered as two separate care homes. They are both purpose-built for use as a care home.

We found the following examples of good practice:

- Clear signage and a remote system for checking visitor temperatures were in place at the front entrance. Additional cleaning of all areas and frequent touch surfaces was in place.
- Staffing levels were safe. Two agency staff were used but they were part of the home's regular coronavirus testing programme.
- People were supported to keep in touch with their family members via video or telephone calls.
- The registered manager was responsive to feedback about ways of developing their approach to infection prevention and control, including the repurposing of rooms to enable staff to change and take breaks more safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Sovereign Lodge and Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.