

# Cornerstone Family Practice

## Inspection report

Cornerstone Centre, Graham Street  
Beswick  
Manchester  
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Date of inspection visit: 13 April 2021  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good



Are services effective?

Good



# Overall summary

We carried out an announced review at Cornerstone Family Practice on 13 April 2021. Overall, the practice is rated as Good, with the rating for the effective key question now updated to good. Patient population groups have also been updated to Good.

Following our previous inspection on 08 May 2019 the practice was rated Good overall and for all key questions apart from effective, which was requires improvement.

Effective was rated as requires improvement due to the practice's performance data being below local and national averages. We issued the provider with a requirement notice for breach of Regulation 12 (Safe care and treatment) and asked them for an action plan detailing what they would do to improve.

The full reports for previous inspections can be found by selecting the 'all reports' link for <https://www.cqc.org.uk/location/1-545393907/reports> on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this review

This review was a follow-up of information without undertaking a site visit inspection to follow up on:

- Original breach identified in Regulation 12 HSCA (RA) Regulations 2014 Safe care and treatment was identified.
- The regulation was not being met due to multiple areas below average in the quality outcome framework (QOF).

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we reviewed
- information from our ongoing monitoring of data about services and
- information from the provider and other organisations.

**We have rated this practice as Good in one domain Effective and the Good overall.**

We found that:

- The overall QOF ratings from 2017/18 had vastly increased by 143 points, seeing improvements in the long-term conditions.
- The overall QOF score for 2019/20 was 96%.
- The practice had employed a Data manager to help review and improve in this area.

Whilst we found no breaches of regulations, the provider **should**:

- Continue further work on improving performance data, in particular cervical screening.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

## Our inspection team

Our review was conducted by a CQC lead inspector who reviewed the action plan submitted at the time of the inspection and reviewed all publicly available information published around the yearly Quality and Outcome Framework (QOF) points and spoke with the clinical team.

## Background to Cornerstone Family Practice

Cornerstone Family Practice is located on the outskirts of Manchester at:

Cornerstone Centre

Graham Street

Beswick

Manchester

M11 3AA

The practice is registered with the Care Quality Commission (CQC) to provide the regulated activities of diagnostic and screening procedures; surgical procedures; maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

The practice is situated within the Manchester health and social care Clinical Commissioning Group (CCG) and delivers General Medical Services (**GMS**) to a patient population of about 6000 plus patients. This is part of a contract held with NHS England.