

One Housing Group Limited

Baycroft Flitwick

Inspection report

101 Ampthill Road
Flitwick
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03 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Baycroft Flitwick is a 'nursing home' providing accommodation, personal care and nursing care to a maximum of 75 younger and older people. Some of whom may be living with different types of dementia. There were 19 people living at the home when we inspected, no one was in receipt of nursing care.

We found the following examples of good practice.

- The home was clean. Cleaning schedules showed key areas were cleaned on a daily basis.
- Staff and professionals entered and left the home in a safe way. Staff promoted good social distancing practices. Relatives were encouraged to visit their relatives. There were also safe processes in place to promote people's safety during these visits.
- People were supported to isolate if they just moved to the home or returned from hospital appointments. Staff were aware of the importance of this.
- We observed staff wearing personal protective equipment (PPE) correctly. Staff had received training in relation to PPE. Staff and people took part in regular COVID-19 testing.
- The manager was monitoring key aspects of infection protection control (IPC) such as PPE stock levels to promote people's safety.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Baycroft Flitwick

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced so we could ask some initial questions about COVID-19 practices at the home.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We were partially assured about COVID-19 management. Some aspects of COVID-19 management and preparedness for a potential outbreak needed further development. For example, plans had not been made to cohort staff if people tested positive for COVID-19. People's and staff's risk assessments were not fully complete. The home was clean but there were some shortfalls in relation to managing IPC. The manager took quick action to make plans to resolve these issues.