

Linden Care Homes Limited

Linden Lodge Nursing Home

Inspection report

Linden Lane
Warton
Tamworth
Staffordshire
B79 0JR

Tel: 01827899227

Date of inspection visit:
23 November 2020

Date of publication:
16 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Linden Lodge Nursing Home is a care home providing accommodation, nursing and personal care to a maximum of 75 people, some living with dementia. At the time of our visit 57 people lived at the home.

We found the following examples of good practice.

- Visitors to the home had their temperatures taken and a Covid-19 screening questionnaire was completed prior to entering the home. Personal protective equipment (PPE, face masks, gloves and hand sanitising gel) were available for visitors to use. There was clear information easily accessible on arrival to the home to ensure visitors followed guidance and procedures to ensure compliance with infection prevention control.
- People were supported to maintain contact with relatives and friends who were important to them through video, social media, telephone calls and a regular blog. The management team had maintained regular contact with relatives through emails, social media and telephone calls to keep them informed about the wellbeing of their family member.
- Staff entered the home through a separate entrance and changed their clothing upon starting and finishing their shifts, to reduce the risk of cross infection. Arrangements were in place for staff to appropriately social distance during breaks.
- Agency staff had been blocked booked and did not work in other health or social care settings which mitigated the risk of cross infection.
- People were encouraged to comply with social distancing guidance where possible. Tables and chairs in the communal lounge and dining areas had been rearranged and spaced out and communal areas were free of clutter.
- People were assessed for high temperatures at least three times daily and where symptomatic, were isolated and tested for Covid-19 as soon as possible.
- People who had tested positive for Covid-19 self-isolated in line with current guidance; whilst ensuring those people testing negative were kept separate as much as possible for the duration of the isolation period. Clinical waste and laundry were handled in line with government guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Linden Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.