

HC-One Oval Limited

St Christopher's Care Home

Inspection report

Drakes Way
Hatfield
Hertfordshire
AL10 8XY

Tel: 01707274435

Date of inspection visit:
09 February 2021

Date of publication:
02 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

St Christopher's Care Home is a 'care home' providing accommodation, personal and nursing care. It is registered to provide a service for up to 163 people. The service was supporting 54 people at the time of the visit.

We found the following examples of good practice.

- Staff supported people's social and emotional wellbeing. The service had different methods including information technology to help people keep in contact with loved ones.
- Regular meetings were held between the registered manager and relatives to communicate and share updates.
- Staff did not take breaks together. For people symptomatic or positive with COVID-19, separate areas had been used on each unit to minimise the risk of transmission across the home.
- When people tested positive for COVID-19 they had to isolate in their room.
- Enhanced cleaning of all areas and frequently touched surfaces was in place and being carried out. Additional deep cleaning was further carried out where required.
- Staff had received training on donning and doffing personal protective equipment (PPE), infection control and COVID-19. They had their competency assessed. Additional infection prevention and control [IPC] leads supported and monitored the delivery of safe care.
- All staff we spoke with were clear on what processes were in place and why they were needed. Staff were given bags to take their uniform home in so they could wash it safely and help prevent transmission.
- Staff told us the registered manager had been supportive and provided leadership during difficult times. Staff were encouraged to access bereavement counselling and support.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Christopher's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.