

HC-One Limited

Rosebridge Court

Inspection report

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Date of inspection visit:
10 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Rosebridge Court is a modern purpose-built care home which provides support for up to 46 people. The home is divided into two separate units, each one catering for a specific client group. Allendale unit on the ground floor largely provides support to people requiring mental health care, whilst the Darby unit on the first floor, caters for people requiring residential or nursing dementia care. At the time of our inspection 40 people were living at the home.

We found the following examples of good practice.

The home had robust cleaning procedures in place, which had been upgraded in response to the pandemic. Frequent touch points were cleaned at least four times per day and new cleaning products had been introduced. Completion of infection control and cleanliness audits had increased in frequency, to ensure best practice was maintained.

The home had a plentiful supply of PPE, which was worn correctly and consistently by staff. Changing rooms had been created on both floors, where staff would put on their uniforms and don PPE prior to commencing shift. Staff had completed training in infection control and the safe use of PPE with their competency also checked and documented.

The home was currently closed to non-essential visitors. A robust process was in place for the visits of professionals, contractors and relatives of people receiving end of life care. This included completion of a lateral flow test, risk assessment and wearing of PPE, with access limited to specific areas of the home.

An area of the home had been developed to facilitate indoor visiting, once the current lockdown had ended. Clear visiting guidance was in place and would be communicated to relatives via letter and phone call. These included booking an appointment, completion of a lateral flow test and ensuring the room was cleaned and ventilated for 30 minutes following each visit.

The home had implemented cohorting effectively, with staff allocated to specific floors within the home. Breaks were taken on that floor to limit unnecessary footfall through the home and promote distancing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rosebridge Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.